

Data privacy statement

The protection of your personal data is very important to us. We therefore process your data exclusively on the basis of the statutory regulations (GDPR, TKG – telecommunications act – 2003). In this data privacy information, we provide you with information about the main aspects of the data processing in the context of our website.

Contacting us

If you contact us using the form on the website or by e-mail, the data you provide are stored with us for six months for the purpose of processing your enquiry and in case of follow-up queries. We do not pass on these data without your consent.

Cookies

Our website uses so-called cookies. These are small text files, which are stored on your device by the browser. They cause no harm.

We use cookies to make our provision user-friendly. Some cookies remain stored on your device until you delete them. These allow us to recognise your browser on your next visit.

If you do not want this to happen, you can set up your browser so that it informs you about the setting of cookies and so that you allow it only in individual cases.

Deactivating cookies can limit the functionality of our website.

Web analysis

Our website uses functions of the web analysis service of Google Inc. (1600 Amphitheatre Parkway Mountain View, CA 94043, USA; “Google”). To this end, cookies are used, which allow analysis of the use of the website by its users. The information generated by the cookies is transmitted to the servers of the provider and stored there.

You can prevent this by setting your browser so that no cookies are stored.

We have formed a corresponding agreement with the provider for contract data processing.

Your IP address is recorded but immediately pseudonymised [e.g. by deletion of the last 8 bits]. Consequently only rough localisation remains possible.

The data are processed on the basis of the statutory provisions of § 96 par 3 TKG and art 6 par 1 letter a (consent) and/or f (legitimate interest) of the GDPR.

Our purpose in accordance with the GDPR (legitimate interest) is the improvement of our provision and our online presence. As the privacy of our users is important to us, user data are pseudonymised [pseudonymisation is recommended for the legal basis of “legitimate interest”; this must be clarified with the web analysis service].

User data are stored for the duration of ... [specify retention period]. [This must be clarified with the web analysis service].

Newsletter

On our website, you have the opportunity to subscribe to our newsletter. For this, we need your e-mail address and your declaration of consent to receive the newsletter.

Once you have registered for the newsletter, we will send you a confirmation e-mail with a link to confirm the registration.

You can cancel the newsletter subscription at any time. We will then immediately delete your data relating to the sending of the newsletter. This revocation does not affect the legality of the processing on the basis of consent up to the time of revocation.

Your rights

With respect to your data stored by us, you are fundamentally entitled to information, rectification, erasure, restriction, data portability, revocation and objection. If you believe that the processing of your data is in breach of data protection law or your data protection rights have otherwise been violated, you can complain to us [*state e-mail address*] or to the data protection authority.

You can get in touch with us using the following contact details:

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